

## All answers given in response to Q9: Do you have any concerns regarding any of the Port's activities?

These answers have been sorted into the following categories:

a) Development/Investment/Strategy.....	1
b) Energy.....	2
c) Fishing .....	3
d) Flooding at Lower Priory .....	3
e) Infrastructure.....	7
f) Local Communities.....	7
g) Milford Marina/Waterfront.....	8
h) Pembroke Port.....	10
i) Pollution/Environment.....	11
j) Recreation/tourism .....	12
k) Vessels/Safety.....	13
l) Other .....	14

### a) Development/Investment/Strategy

1	Despite its Trust port status, some of the opportunities that are presented to the Port seem to be viewed in a purely estate income revenue stream basis and not as part of a wider economic future benefit.
2	<p>These questions are very biased towards supporting what MHPA are already blindly doing, without concentrating on what they should be doing. MHPA is exceptionally good at spin and those within believe the rhetoric and think that they are doing a great job, whereas in reality they are not.</p> <p>The trust port status is something that must be allowed to continue to ensure investment in the area and on the waterway, however the current management should be subject to performance-based evaluation. Current management levels are top heavy and salaries way out of kilter with industry standard. The current bonus driven culture is counterproductive and is causing the deterioration of the Port's assets and infrastructure.</p> <p>I have no doubt however that my opinion will be heeded as the current management will do their utmost to protect their over inflated salaries and justify their job role as will the Board, who have no affinity with the local area and are more interested in their financial reward.</p>
3	<p>Lack of realistic plans for development of the port.</p> <p>Very poor communication and collaboration with existing businesses and residents.</p>

	Calibre of senior staff is poor. Lack of real vision and capability.
4	Too diverse, stick to operation of commercial shipping. Stop interfering with all other activities to keep a few board members happy
5	The Haven & Port business and development plan is not clear
6	Becoming a property developer rather than a port. Having maximising profits as the main aim rather than its responsibilities to the community of Milford as a trust port.
7	<p>I feel the Port is underutilised and heavily reliant on the revenues from the Oil and Gas sector.</p> <p>The Milford Haven Port is one of the UK's most important strategic assets and I believe there is an urgent need to focus on and invest in the commercial and industrial potential that the Port of Milford Haven can be utilised for. To enhance the commercial viability of the Port there will need to be a significant investment in road and rail infrastructure to ensure the logistics in and out of the Port are second to none.</p> <p>I would prefer to see a long term plan of investment from the public and private sector to develop the commercial infrastructure of the Port, rather than the current focus on developing the leisure market at the Milford Haven Waterfront, which in my opinion is currently and will not contribute enough to the future economic development of the area.</p>
8	Port Authority whilst focusing on diversifying their activities with a view to the future appear to be doing this at the detriment of their current very sensitive activities.
9	<p>As per last stakeholder survey I remain concerned that the Port is holding a significant amount of land "for development" but no progress is being made. What plans for skilful development of redundant sites do you have?</p> <p>Not clear what the diversification focus is apart from retail and renewables (have seen references to aquaculture and oil platform decommissioning).</p> <p>Concerned that value-add and economic multiplier opportunities are being overlooked.</p> <p>Concerned that your vision (see your magazine "OnBoard" Summer 2017 promoting new hotel and restaurant) is being delivered at a glacial pace in an ever faster moving global economy.</p>
10	<p>Maintain and develop what you already have before buying more.</p> <p>Have people working for you who are well suited to their position.</p> <p>Think of your community first before your profits.</p> <p>Use your money wisely before investing it into other things.</p>

## b) Energy

1	The focus on developing marine energy is a short term and probably unsustainable long-term objective, relying on grant funding that seems unlikely to be available beyond 2 or 3 years. The Port needs to identify an alternative, long term investment aim that will provide a secure future for its operations and role.
2	Marine renewable energy testing needs to be of a kind that does not impact on the habitat and damage protected areas.

3	Far too much focus being given to driving renewable projects through Pembroke Dock, which will leave as soon as match funding has ended, to the detriment of the use of existing infrastructure and experience to promote the berth for dry cargo imports and exports.
4	I can see no mention in this survey of supporting the energy industry (oil & gas) who provide most of the financial return to enable the port to carryout any planned investment.
5	The market for marine renewables is not there, other areas such as Scotland are years ahead. MHPA are only interested in accessing grants linked to the renewables R&D to improve their own infrastructure.

#### c) Fishing

1	Lack of facilities for Fishermen
2	I do not believe in commercial fishing as the planet cannot support the continued decimation of fish stocks. We are killing the oceans.
3	I feel more support should be given to recreational and charter boat fishing rather than the commercial fleet which exploit this valuable resource to the tourist industry and sustainability
4	The Pembrokeshire fishing industry is cyclic and unsustainable. The explosion of potting and whelk boats will undoubtedly decimate that fishery within a few years.
5	Commercial fishing is one of the greatest threats to the climate crisis we are facing. It is also responsible for huge amounts of waste entering the oceans. Fishing is not sustainable and needs to be stopped.
6	Activities need to be sustainable, especially for commercial fishing.
7	I feel not enough is done for local fishermen
8	I am concerned about the amount of illegal lobster pots I see. They're a hazard to boat users.
9	Lack of in-depth knowledge and understanding about the fishing industry.

#### d) Flooding at Lower Priory

1	The port needs to take more responsibility for the flooding in Nov 2018 and take action to prevent this happening again. They have put profits before the residents in the community.
2	The maintenance of the Ports Waterways to ensure that local communities do not experience severe flooding
3	I have lived in Lower Priory all my life, and have thoroughly enjoyed living there until now. Since the 2018 flood that MHPA are solely responsible and indeed the main culprit for this man made disaster, I live in constant fear of this catastrophic life threatening flood to re-appear every time we have torrential rain, knowing that the MHPA do NOT have a written "work procedure" to safely manage lowering the level in their " Marina" and also NO "work procedure" to observe the levels in both Havens Head & Lower Priory lakes to make sure they are at their lowest level before inclement weather and rain approaches. You have failed us all, and cost us all tens of thousands of GBP, but worst still , put our lives and properties at risk. I hope lessons are learnt and something POSITIVE shall be the outcome, not only for now but for our grandchildren children!!! Ian Bannister.
4	I have been very concerned by the impact of the November 2018 flooding on the residents of Lower Priory and Haven's Head and more importantly the lack of empathy and denial of responsibility by the Port Authority demonstrated at the subsequent meetings. It is apparent that the authority attempted to ignore the cries for help from the terrified residents at the time of the flood and are still refusing to take the necessary actions required to reduce any risk of future flooding. Pill priory is one of the earliest settlements in the county and dates to the

	<p>12th century, and what remains of it is of huge historical importance. That is however only one issue, the priority is safe guarding the homes of it's present residents and also those at Haven's Head.</p> <p>As a person who was born in Milford Haven and has lived all my life here, I undoubtedly wish to see the town thrive and move forward. However, developments cannot be detrimental to the existing structure of the town and it's residents. Common sense speaks for itself, and as a resident who has watched the dock area over many years slowly back fill as it has developed it was clearly only a matter of time before this disruption of the natural flow of water from the Priory area, which worked perfectly well for hundreds of years, become a man made disaster.</p> <p>The Port authority needs to face up to it's responsibility as the developer of the area and take the appropriate measures to ensure minimum future risks of flooding.</p>
5	The lack of accountability towards the people affected by the flooding in Lower priory and Haven's Head. Take responsibility for your negligence and compensate these people for all the pain, anguish and loss of property they have suffered. Take steps to make sure this never happens again because next time it could cost someone their life!
6	The flooding of havens head and priory in Milford Haven and your denial that you were in any way at fault leaves me to think that you are not a trustworthy organisation. The reclaimed ground that the havens park retail site sits on is part of the MHPA portfolio. It was built by you and the water that builds up behind it should be controlled by you.
7	The Port Authority has a responsibility to address the flooding issue. Yes focus on future development but you also have to put right the problems you have caused and listen to those affected.
8	<p>As an ex- District Councillor I got a new Sewer works on the Docks, as a Councillor on four local councils I worked with the late Port Authority Manager Mike Hislop. This was how the new footpath was laid from Lower Priory to the Docks laid at No cost to the Port Authority! I also worked with the Welsh water Company to get the new Sewer Works on the docks and they laid the new footpath at no cost to the Port Authority! A few months later Mike Hislop told me that he had a Big Problem regarding the fact that over the years Esso refinery used the underground oil tanks at Goose pill the heavy lorries with their full loads had crushed the old underground pipe line from both lakes on the docks! He said that the old pipeline needed to be replaced and he was going to replace the old pipeline. Sadly a few days later Mike was killed in a car crash so the new pipeline was never worked on! It is a fact that all the infill ground was not up to the proper standard as it should have been the old docks company at the time used any infill they could get and not the proper infill to take todays traffic. The old steam engine used on the docks never had any problems as it ran over a rail line so the load was shared. You can see today that the new stores over this made up ground has problems just take a look at the car parks and you will see what I am getting at as well as the walkways to the shops! This old bent pipeline (now filled with mud) has to be replaced and good hard core put down before the new pipe line is reinstated to both pills.</p> <p>Regards</p> <p>ex councillor Edward Setterfield.</p>
9	The lack of concern about the residents of Pill Priory, with regards to the flooding.
10	I have heard about the floods in lower priory and Havens head and feel the port authority are out touch with local communities. They need to take some sort of responsibility to rectify the problems as they have been ignored for many years.
11	You should consider looking after your close neighbours first such as the two local villages you the MHPA most certainly flooded out last November, rather than spend the "trust port" money

	<p>on developing the dockside. The Marina activities contributed to the flood more so than the outdated culvert system. It seems to the townspeople of Milford Haven that you put revenue first before real people putting their lives, health and property at risk. This has seriously tarnished your reputation in the community.</p>
12	<p>The port authority management of the waterways that caused the flooding at lower priory in November 2018 is shocking and not acceptable</p> <p>Their management is lacking and they are not accepting their responsibility for the damages caused to people's property and livelihood</p> <p>They have lied about the causes of the flooding and the maintenance that they should have carried out to prevent this happening.</p>
13	<p>the way in which it has handled the lower priory flooding is a big cause for concern, with many residents receiving no help at all from the port authority.</p>
14	<p>Disregard towards the impact developing the milford haven retail park has had on the local community following the November floods.</p>
15	<p>The lack of support, concern and action regarding the recent flooding of Lower Priory and the apparent indifference to the residents of that area.</p> <p>MHPA are responsible for all areas within the port and should reflect this in the maintenance and upkeep with all matters concerning the wellbeing of residents within that area of responsibility.</p> <p>Their reactions to the Lower Priory incident certainly do not reflect this.</p>
16	<p>Very disappointed in the way they washed their hands of the plight of the flood victims in lower priory. When they portray themselves to be a non-profit organisation. To help the people of Milford haven</p>
17	<p>I was staying with friends in lower priory when they were flooded recently. I was very disappointed at the lack of visibility of your staff, lack of commitment to assist in offering advice on how to deal with the sheer amount of run-off water which normally runs into the Haven. It's generally believed you ignored the issue and washed your hands of it</p>
18	<p>The flooding at Lower Priory seems to be very low on your list of priorities, if as you say you want to be seen to be working for the community, sorting this in a positive way will show the people of Pembrokeshire that you mean what you say.</p>
19	<p>They are not doing anything thing about the flooding at lower priory and havens head on the 7th November 2018 water started entering the houses in the afternoon and it hadn't even started to rain it's disgraceful that they are not helping those who were flooded out.</p>
20	<p>Not supporting the residents of lower priory after devastating flooding</p>
21	<p>The poor management of the flood water by MHPA leading to the flooding of Lower Priory residents last year was appalling. MHPA should take full responsibility for this and rectify all of the residential damage caused.</p>
22	<p>Poor show relating to the flood victims of Lower Priory and Milford Haven!!! They were flooded days before the 7th of November 2018 and it wasn't even raining then!!! You, MHPA, are totally to blame for this man made flood !!!</p>
23	<p>YOU HAVE FAILED IN YOUR RIPARIAN OBLIGATION TO KEEP YOUR CULVERTS CLEAN CAUSING A CATASTROPHIC FLOOD ENDANGERING HUMAN LIFE AND WELLBEING AT HAVENS HEAD AND LOWER PRIORY VILLAGES, INCLUDING TWO MAIN SEWAGE PUMPING STATIONS.</p> <p>YOU HAVE FAILED MISERABLY IN YOUR SLUICING ACTIVITIES TO MAINTAIN A LOW LEVEL OF WATERS IN BOTH HAVENS HEAD AND LOWER PRIORY LAKES.</p>

	<p>IT IS A MANDATORY ACTIVITY TO KEEP THESE LAKES LOW PRIOR TO HEAVY RAIN, YOU FAILED TO DO THIS OVER A WEEK PRIOR TO 7TH NOVEMBER 2018 WHEN THE TWO LAKES WERE ALREADY TO CAPACITY. BASICALLY THE LAKES WERE FULL ALREADY ENCROACHING INTO PEOPLES PROPERTY UP TO A WEEK BEFORE THE TORRENTIAL RAIN ON THE NIGHT OF 7TH NOVEMBER, SO WHEN IT RAINED THE WATER HAD NOWHERE BUT TO BACK UP AND FLOOD HOMES, PROPERTY AND THREATENED HUMAN LIFE, FILLING THEIR HOMES WITH A COCKTAIL OF RAW SEWAGE ETC.</p> <p>YOU ARE A DISGRACE SHOWING NO SHAME OR REMORSE., IN PARTICULAR YOUR SO CALLED ENGINEER, MR. TIM BOWNES, WHO WE FEEL IS NOT FIT TO CARRY OUT SUCH DUTIES.</p>
24	<p>The flooding at Lower Priory &amp; Havens Head last year was as a direct consequence of a lack of care taken by the port, it's their duty to see that residents and their property are a top priority for the port, and not to try and hide behind things, this disaster has happened and the port still hasn't admitted liability, shame on you all.</p>
25	<p>The way the port has handled the flooding of Lower Thornton wasn't handled in correct manner. People have lost a lot of money and personal belongings due to the failure of the port to maintain their flood defences.</p>
26	<p>FEEL THAT THE MHPA HAS CHANGED IN THE LAST FEW YEARS AND IS ASSET STRIPPING THE TOWNS FOR ITS OWN GAIN. COSTA COFFEE WAS NOT NEEDED. THIS DOES NOT SUPPORT LOCAL RUN COFFEE SHOPS WHICH ARE PAYING PORT AUTHORITY RENTS. WHY SUGGEST A CINEMA ON THE MARINA WHEN THE TOWN HAS A MUCH LOVED TORCH THEATRE. THERE IS NO NEED FOR A HOTEL WHICH WILL BRING MORE HARDSHIP FOR LOCALLY RUN BUSINESS. IT SEEMS THE PORT WANTS TO MONOPOLIZE EVERYTHING. IT IS OUT OF TOUCH WITH TOWNSPEOPLE AND BULLDOZING AHEAD WITH ITS PLANS.</p> <p>MHPA PAINTS ITS LOGO AS A "CARE IN THE COMMUNITY" BUSINESS BUT THIS IS WAY OUT OF TOUCH IN THE NOVEMBER 2018 FLOODING ISSUE WHEN RESIDENTS WERE BRANDED "HOSTILE" WHEN THEIR LIVELIHOODS WERE AT STAKE AND THE WHOLE PORT AUTHORITY CLOSED THEIR DOORS AND WOULD NOT SPEAK TO US AND THIS ISSUE WAS DEEMED TO BE NOTHING TO DO WITH THEM EVEN THOUGH IT INVOLVES THEIR LAND!!</p> <p>THE BACKFILLING AND BUILDING OF A RETAIL PARK HAS COMPLETELY CHANGED THE ENVIRONMENT OF THE LOVELY LAKE AT PRIORY &amp; HAVEN HEAD. THE WHOLE SYSTEM OF MANAGING THE LAKE TO REDUCE WATER LEVELS IS FLAWED AND THE MAINTENANCE OF THE LAND HAS BEEN IGNORED FOR MANY YEARS. 2013/14 ISSUES WERE RAISED TO THE PORT AUTHORITY THAT MEASURES NEEDED TO BE ADDRESSED WHICH WERE ALSO IGNORED AND TODATE NOTHING HAS BEEN DONE. LP &amp; HH ARE FORGOTTEN COMMUNITIES. IT SEEMS MHPA HAVE BECOME TOO GREEDY AND ARROGANT. THIS IS A REAL SHAME. LETS HOPE THAT THE NEW CEO WILL CHANGE THINGS.</p>
27	<p>The flooding of homes in Lower Priory and Havens Head was a serious matter for those involved. From Press reporting and my own observations, it appears that the Port of Milford Haven has robustly distanced itself from anything to do with the problem, which will, under similar conditions, occur again. It is to the shame of the Port Authority that they appear to be more concerned with denying and deflecting responsibility than with offering to assist neighbours who have suffered significant loss and damage. For many people your response to this matter will define your organisation; maybe your Board need to consider investing the profits to redeem themselves and thereby earn the respect of the neighbourhood rather than wait for the local authority to pick up the pieces.</p>
28	<p>Mitigation of flooding impact in surrounding areas. Ability to deliver large scale regeneration projects.</p>

29	There was no help or even reassurance for the victims of the flooding. The port also needs to work with the town council and local businesses instead of just the marina.
30	Supporting 2 local communities that were flooded last November and when they say it's not their responsibility i think that is wrong you have turned 2 local pills into ponds and are tide locked but things will change and this matter will be resolved. There won't be any big developments or hotels or marinas do the right thing by the locals first.
31	Major concerns on their dismissive behaviour to their immediate neighbours at havens head and lower priory. In November 2018 the water off their pills caused both of our villages to flood - for me the first time in 42 years that I have lived here - over 80 years in havens head. Their attitude and ignorance of the fault has been insulting. Definitely not good neighbour relations!
32	Refusal to accept that the port's activities on their land at the retail park may have led to the recent extreme flooding of Lower Priory and Havens Head.
33	Developing more without taking responsibility for its existing infrastructure and the consequences when things go wrong e.g lower priory flooding.

#### e) Infrastructure

1	What is going to happen to wards pier?
2	As a user of the waterway it is essential that the various pontoons be maintained and annually installed. Where is the Hobbs Point pontoon?
3	Slipways to the river should be upgraded and, in some cases, made usable
4	I expect the Port to promote and assist businesses using the Port facilities and the haven in general. Instead there are many instances where access to the only non-tidal loading pontoon (mackerel stage) is restricted and sometimes stopped entirely. It is a convenient excuse to cite security when vessels are stopped from loading from 6am until evening. Often tents or other equipment are sited at the top access to the mackerel stage ramp effectively stopping anyone loading heavy equipment such as fishing or diving equipment directly from vehicles. The stage is removed in autumn and replaced in winter. Why is the facility not designed for all year use? The original mackerel stage consisting of concrete platforms and stairs was available all year round. The fishing pontoon adjacent to the mackerel stage is a more robust design and is available all year round.

#### f) Local Communities

1	<p>Lack of understanding or engagement with any of the local communities. MHPA has become more self-interested and ignorant of their community stakeholders, a sad and long worked at situation.</p> <p>Wider goals need to be envisaged, MPHA land holding need to be reviewed as to how best vacant land is turned in to something viable and for the betterment of both MHPA and the communities.</p> <p>Strangely given the land held by MHPA, particularly in the Pembroke Dock Yard there has been no initiatives nor strategies to bring residential and or smaller businesses in?</p>
2	Port just has no regard for local residents
3	The Port of Milford Haven needs to look after the residents who live on the borders of its businesses. They seems to be interested in making money and nothing else.
4	Not sure they have the health and safety of local people. Do they put profit before helping vulnerable people.
5	Invest more in the community.



6	Efforts to engage with community organisations and charities is weak and piecemeal.
7	More money given out to communities

g) Milford Marina/Waterfront

1	Redevelopment of Milford Haven seems to have come off the rails; the regeneration factor has stalled.
2	Costa is unnecessary with the excellent range of locally run coffee shops already on the marina even though it has tidied up an eyesore area.
3	<p>Continued development of the marina area with little regard to the maintenance or upgrade of existing infrastructure. Which by virtue has knock on effects to others in the vicinity.</p> <p>When questioned the organisation is found wanting, this organisation is not transparent, it reneges on commitments made by senior officers, which leads into residents' suspicion and lack of trust. I trust the newly pointed CEO can change the culture within this organisation.</p>
4	Developing the port and marina is lovely but it is killing the town. It is the residents of the town that are needed when the tourists are gone in the summer.
5	<p>Do not understand why you do not use the solar lighting in and around the Marina throughout the year.</p> <p>Why are offices and other shop fronts left empty for long periods of time</p> <p>Why are flower facilities not sorted at the beginning of every season and the green algae is left to accumulate on the pillars to make the appearance of the area appear run down.</p> <p>It would be nice to see if the Marina is benefitting the rest of the town to enhance that relationship i.e. signposts from the waterside to the theatre/cinema</p> <p>Consider enhancing the gardens with a community organisation to enhance the walk between the town and the Marina.</p> <p>My guests describe staff at stores, restaurants and other leisure facilities as extremely friendly and accommodating why not have a store or individual member of staff profiled each month for fantastic customer service.</p>
6	Need to get on with Milford Waterfront, stop changing direction all the time, this causes increased costs before the buildings are even built.
7	I am concerned the huge focus on the waterfront destination will be to the detriment of the town. How are you going to ensure people wander into the town and use local shops and businesses. Perhaps site an attraction there? I also do not want to see the Torch disappear.
8	<p>Certain areas of MPHA's 'vision' for the Marina and surrounding areas are, I believe, ill-considered. MHPA have one asset in abundance: land. I acknowledge that the group are keen to see a return on that asset.</p> <p>However, the overall concept of wishing the town, marina and immediate surrounding area into a resort is ill-conceived. As an example, by what metric was it decided that a town of slightly more than 20000 people require 2 new hotels? More importantly, what will the occupiers of these hotel rooms, once they've unpacked? Go to the beach?</p> <p>Further, as a berth holder at the marina, I'm concerned that both the leisure and commercial marina/port users remain mostly unconsulted in the perceived direction this facility is being taken.</p>



9	<p>Large scale investment on MW with little to show to date.</p> <p>How long can the port invest large sums of money for no return.</p> <p>The marina is already a reasonable destination while other sites are not, possible the money would be better spent on these initially.</p>
10	<p>Investing heavily in Milford Waterfront with limited return without addressing the needs of locals or visitors</p>
11	<p>The new developments of the Marina are taking too long to progress. The port authority must move faster to put Milford on the map as the place to be for recreation and Leisure.</p>
12	<p>Milford Marina will never be a vibrant retail and tourist destination, because it has no real attractions and not enough static population to sustain such an enterprise in the off season. The site is looking extremely run down and not at all welcoming to visitors. Floating accommodation is an ill-conceived idea with no viable rate of return, much like the MHPA charter boat operation (Discovery) run from the marina.</p>
13	<p>The amount of money being spent on the Waterfront Development, and not delivering on the plans. This "project" has been talked about and in place for over five years and all there is to show for it is a Costa that is never used and takes footfall away from the Marina, and 4 Floatels, that was paid for with Grant funding and will not attract the footfall required to make Milford Marina a tourism destination. The whole project is a waste of money and resource that could be used to support and encourage local business to grow and expand. Support the fishing fleet and extend the berthing in the Marina.</p> <p>The Port needs to concentrate and invest in its core businesses, not waste any more time and money on this Waterfront Development.</p>
14	<p>Worried about security at marina as AirBNB expands to boats afloat + difficult to control given presence of floatels!</p> <p>Remain concerned re future of boat lift/storage facilities given ongoing plans to build tourist accommodation etc on current site. Wards Yard is not feasible for our size of boat unless serious dredging takes place and this is not planned to happen.</p> <p>Parking at marina still not adequately covered in planned development of MW.</p> <p>Recent increased facilities, shops, restaurants etc have already added to parking pressures - concerned that this will be an increasing problem.</p>
15	<p>The contracts at the Marina for year-long berths are onerous. If one takes out a contract for twelve months, and for some reason has to sell the boat after, say, one month, the Port insist on receiving the full years fee. The new owner cannot take over the existing contract, but must sign a new contract.</p> <p>The Port is now receiving twice the fee for the remaining eleven months.</p> <p>Read the above again - it is unbelievable.</p>
16	<p>It's pricing out local sailors on moorings and berths at marinas in the mistaken belief that it will free up space for bigger better paying vessels from away.</p> <p>The fact is the local recreational activities should be better supported and facilities provided for them. Not to exclude them.</p>

h) Pembroke Port

1	I don't agree with the way Pembroke Dock is used as the dumping ground for rubbish with so many houses in close vicinity, causing smells, flies and rats in the surrounding areas.
2	I have a colleague living in Pembroke dock who always mentions unregistered storage of waste by the ferry terminal leading to foul smells and rats, I do not know the details of this!
3	Abhorrent stench coming from illegal storage of waste on MHPA land close to residents and more so the hospital at Pembroke Dock!!! Law states that refuse such as this should be several miles away from residential let alone a hospital!!!
4	<p>As a resident, I DO NOT want my towns Heritage damaged or knocked down or filled in. Pembroke Dock is not the waste capital of Welsh rubbish. The threat of filling in the grade 11 listed pickling pond, or graving Dock is a disgrace. The Swansea Bay deal is not going to benefit our local community only vanity projects for the Council. We've had to stand by and watch our proud Dockyard be flattened with the loss of its Heritage through the introduction of Pembroke Port, the Georgian buildings demolished. It feels as someone has an axe to grind with our Town. Someone needs to wake up within the Port Authority, we are two different communities, that aren't linked culturally!</p> <p>I had high hopes for the Port Authority taking over the Running of the Port. The development the Marina in Milford I thought would bring the Dockyard back to ship repairs and its industrial era? With the repair and modernisation of the graving Dock to replace the one in Milford once the development has been completed, not for it to be a land grab and filled in. Car Jetty was perfect for the Royal Yacht and dozens of Royal Naval Vessels to Moore up against, now it isn't? HMS Pembroke wants to Moore in Pembroke Dock, not Milford Marina, that's from its own captain! Yet the Port of Pembroke want to turn it into the rubbish capital!! We have over 120 years of military history that we want to see promoted, even the two last Sunderland Hangers, yet you want them as glorified rubbish dumps! I hope all Pembroke Dock residents will block you at every move on this development, we don't want it, we don't want you!</p> <p>As for your little newsletter you sent through to our homes, you ensured you kept the most damaging proposal as small as possible, which proves the Milford Haven Port Authority can't be trusted with Pembroke Docks Heritage!</p>
5	I have concerns about the planned waste disposal operation that is in planning at the moment. Rather than transfer waste to other parts of the world would it not make sense to invest in an incinerator and power generation set up?
6	<p>The major concern I have is the waste transfer facility in Pembroke Dock. Although at the time it was supposed to be only being considered you had announced it in the latest 'On Board' pamphlet through our doors months ago. So making me think the consultation process is just a paper exercise.</p> <p>It will put a lot of food retailers along Commercial row near the docks out of business. It seems Pembroke Dock is being sacrificed for profit and the preferential treatment of Milford Docks. I fail to understand how this can attract future business to the docks. Who would want to work near the thing.</p> <p>The smell, flies and rats the last time this was attempted left a lot of people depressed and unable to open doors and windows on nice sunny days due to the afore mentioned.</p>
7	Much more transparency - the waste storage and transfer facility @ Pembroke Port that has been applied for saw a change in the type of waste to be handled that only became known to the public AFTER the NRW consultation closed.

	<p>The port authority seems to see Pembroke Dock as the dumping ground for the projects it wants to run but doesn't consider acceptable alongside the marina and expensive residential developments at Milford Haven, and what is unacceptable there is unacceptable at Pembroke Dock.</p> <p>Pembroke Dock is NOT Your dumping ground and we will NOT accept being seen by you as a place where you can do things that would be unacceptable at Milford Haven, we are not second class citizens Pembroke Dock is NOT a second Class town. Stop treating us as such.</p>
8	Waste disposal at Pembroke Port
9	<p>Proposed waste storage Pembroke Dock is not wanted by residents. Has been tried before and a disaster for residents, no amount of safe guards proposed will convince residents to accept this and will continue to lodge objections with NRW in the hope that they will refuse license application. it would be of greater benefit to Pemb Dock if Port Authority spent the money improving the water front to make it more viable for business and leisure purposes, which would provide greater opportunities for employment.</p> <p>If the Port Authority are so keen on storing waste then develop it at Milford Haven not Pembroke Dock. Residents already have to put up with PCC sorting Pembrokeshire's waste we do not want other Counties waste stored here.</p>
10	I would like my consultation when it comes to decisions the port is making in my local area. Mainly the waste transfer permit in Pembroke Dock.
11	Moving all the industrial work to Pembroke side. Why? when Milford already has certain infrastructure. The dry dock for example.
12	Still too focussed on Milford Haven as a Leisure and recreation centre; this is unfair for businesses and the community in Pembroke Dock. I believe that the Port Authority has a responsibility to enable communities on both sides of the water to have a range of industrial, commercial and leisure facilities available within those communities in order to enable even and proper economic growth.
13	Destruction of Historical Environment in Pembroke Dockyard, involving poor care and active destruction of Historical, listed features.
14	<p>I am very concerned about the scheme to destroy important heritage assets to gamble on an energy scheme that is unlikely to create jobs for local people.</p> <p>The ports " Trust Port Status" should apply to Pembroke Dock as well as Milford Haven. The lack of questions about developing Pembroke Dock in this survey illustrates the port's bias.</p>
15	Lack of Foresight in the use of historical aspects of the site to attract people and attractions to the area. Also why other ports appear to have an open policy as far as people visiting, the Port Of Pembroke seems to have a very guarded approach to the public (I Understand security etc but how are other ports not so security conscious). Last but not least the name.... yet again I have yet another tourist moan at me about how they got off the train in Pembroke thinking they were at the Port of Pembroke! ..... really need to do something about branding or better directions required on trains etc.

i) Pollution/Environment

1	There is a real littering problem around the dock side of Milford - mainly from the fishing boats and the business that work there, more should be done to enforce strict procedures in the recycling and clearing up of rubbish.
---	---

2	Single use plastic in restaurants needs removing as well as initiatives as Fish Week etc banning all single use plastics in the catering and with local businesses handing out balloons!! Education re single use plastics, reuse and avoiding plastic for alternatives should be highlighted and encouragement for litter awareness and beach cleaning. The toxicity of discarded cigarette butts and how litter enters the waterways/ sea could be addressed. Bertie the Sea Bass was a great visitor but more could be done. Fish Week festival missed an absolute sitter of a stage to promote marine conservation by changing shopping/ eating habits. Several of the food vendors had addressed the issue within their business but feel the marina outlets on the whole are not up to speed.
3	Too many spillages and not doing enough to improve water quality in basin - not helping aquaculture to get started - should be incentivising this and doing TANGIBLE things to make it happen not just SAYING they are pro Aquaculture
4	It would be great to have more information on what impact the commercial aspects of the port activities have on the coastal park and marine wildlife, whether negative or positive.
5	As a regular user of the waterway I see a lot of water-based rubbish and no visible effort to contain or educate users apart from one little rubbish collector in the marina by the flotel.
6	Environmental protections from damage by petrochemicals, obviously, given previous disasters. Damage by new industries on the waterway, overdevelopment of Milford Waterfront
7	Prevention, detection and response to spills e.g. the one that occurred last autumn.
8	Diesel spills in the Marina. Oil on beaches.
9	More needs to be done to protect the local environment (landscape and seascape) and to improve local biodiversity.

j) Recreation/tourism

1	The recreational role of the Port should be as an enabler rather than a manager. The Port is not the appropriate organisation to present itself as controlling recreation (as implied by the term manager).
2	Lack of engagement with scuba divers
3	Promoting leisure activities around Milford Marina to the detriment of established businesses and MHPA customers on the waterway, particularly fishing trips and scenic tours.
4	On water activities and duties are carried out adequately and cost effectively. As a recreational user of the haven then some improvement is necessary to improve control of nature sensitive
5	MHPA Aspirations to 'Manage Leisure'. I feel strongly that this is not within your remit.
6	The thrust of some of these questions appears to point to possible future excessive regulation aimed at leisure users.
7	Concerned about the amount of youths tombstoning from Milford Haven and Hakin Point. Someone is going to seriously hurt themselves. There seems to be a lack of security nowadays.
8	The mixing of bathing, fishing and boating in certain areas would seem to be a health and safety concern. e.g. At Hobbs Point and off some Neyland Marina jetties. Fishing, swimming and boat launch & recovery should be safely segregated and clearly are not at present in some locations.
9	Not focused enough on leisure more interested in supporting the oil industry
10	Not sure it is MHPA's role to "manage" leisure. Support, invest and promote yes; but many others manage leisure not just MHPA, and MHPA have an unfortunate history of being a bit too assertive in this area. Safety for all is the key role of MHPA, and creating an environment where the leisure sector can flourish is definitely an important MHPA role.

11	<p>We need more areas that are safe and accessible for recreation sea angling</p> <p>Hobbs point too many boats coming and going</p> <p>Pennar park great but whoever is developing this site has blocked the path and you only access the old slipway</p>
12	<p>The Port should put more effort into the potential for more extensive recreational use of the Waterway. Here are some ideas:</p> <p>1/- More seasonal pontoons. Dale pontoon is reduced in capacity over earlier years, and there is no pontoon at Hobbs Point now.</p> <p>2/- More day moorings in the Haven. There are only two in the entire area.</p> <p>3/- Extend and improve the Mackerel Quay pontoons at Milford for short-stay visitors, and build a much-needed wave break. This would benefit cruise ship visitors and others to boost visitor numbers to Milford Waterfront.</p> <p>4/- The under-utilised facility at Pembroke Pool should be brought into regular use for visiting boats, giving a commercial boost to Pembroke businesses.</p> <p>5/- Milford Marina should develop links with other marina operators to agree reciprocal arrangements for berth holders, bringing more visitors to Milford. (The existing Passport Escalles arrangement is of limited value).</p>
13	<p>The port ranger boat has a negative impact on recreation on the Haven. You feel as if you are being watched and the min speed min wake policy is impossible to police. There is perceived bias towards some operators. e.g. During the beating of the bounds this year, all of the parade vessels were speeding and together making a huge wake, especially towards the upper reaches of the Cleddau. At the centre of this parade was the port authorities own patrol vessel and the Discover Coast to Cleddau boat. These vessels were clearly not operating within the port's own guidance.</p>
14	<p>Question whether some of the aims for tourism and recreation are truly viable.</p>
15	<p>Balancing the welfare of residents/business owners against those of visitors. Parking is a particular issue for residents/business owners. Signage is not clear about the location of public parking. No effort is made to prevent or monitor illegal parking, and the main road through the port is often restricted by cars parked illegally on the double yellow lines.</p> <p>Not ensuring that business owners and short-term holiday let individuals comply with rubbish and recycling.</p>
16	<p>Increase rents on industrial activity so that it moves out of Milford to make room for leisure.</p>

k) Vessels/Safety

1	<p>Their pilot vessels tear around the waters without due regard to other users; the parking for marina users is particularly poor [seemingly abandoned vehicles blocking parking spaces, port vehicles parking in disabled bays and no care or management overall]; the boatyard services are frankly laughable for such a busy port.</p>
2	<p>I have concerns regarding the movement of LNG tankers around the Waterway</p>

3	We are a regular user twice daily 363 days of the year. Irish Ferries requires an uninterrupted transit of the Haven to allow its Pembroke/Rosslare service to remain competitive with the neighbouring Fishguard service, and delays no matter how short cause us lost traffic, some of which we can't regain. We are concerned and will always have the concern that any new business attracted to the Haven be it renewables, LNG, Oil or anything else could in pact on our service
4	Oil and gas tankers should not be allowed to anchor in St. Brides Bay, generating risk for coastal and marine habitats and degrading the aesthetic value of the Pembrokeshire Coast National Park.
5	The speed that the ferry transits the haven causes a large wash which impacts on leisure within the haven. I understand that there is a minimum speed to maintain steerage but it appears to be excessive.
6	More could be done with the safety of small craft owners and general public. There should be more liaising with local coastguard rescue service teams (Dale and/or St Govan's) particularly around the marinas, beaches , public access areas.
7	Safety record is very poor.
8	Understand there are occasions of non-availability of pilot boats and non-availability of pilots
9	Needs more Pilots and pilot boats. Needs more tugs and tug crews.
10	It is immoral and utterly disgusting that the MHPA or one of its subsidiaries has taken grant funding (coastal & communities fund) to operate a vessel in direct competition with local businesses. This vessel uses existing employees redeployed, so no new employment is made.
11	In recent years the funding for the marine side has been misdirected. A new simulator was procured and set up at great cost for very little benefit, and the three new pilot boats are a waste of many resources in the port, given the amount of effort to get them operational again with very little success as even after several years of trials and work they can only work in benign conditions.  In addition to this, training has been cut for those involved in bringing in the very large vessels which is obviously a safety critical task and also a massive revenue stream to the port.

l) Other

1	It is hard to answer as it is hard to know exactly what all the activities are  I would have concerns about safety and pollution from vessels
2	Other than a lovely place to visit and enjoy the marina activity, shops and restaurants, I'm afraid I have no knowledge in how the port runs or what you support, obviously from a tourist point of view its lovely to see the commercial side built up but not to the detriment of non-tourist industry that's important to Pembrokeshire and the people who live there livelihoods.
3	We seldom hear of any incidents involving the MH waterways which is a clear indication that the port is being managed well
4	Thank you for what you already do.
5	I don't know much about the port. I go diving on boats that leave from there. My parents keep a boat in the marina.
6	Not specific points that I have time to consider - but of course, any organisation with such a large impact on an area must raise concerns.
7	Beware of over regulation
8	From the outside it appears to be over staffed and inefficient.
9	Keep it up.

10	It behaves in a way that is widely perceived as arrogant and overbearing and which is designed to increase the influence of the Authority rather than improve the prosperity of the commercial businesses of Milford Haven.
11	The involvement in not raising the Hubberston Fort issue higher when inaccuracies were raised.
12	The port is supposed to be in ownership of havens head lake but show no interest in keeping the area clean and free from debris. Also the area to the left of the old coast building does not look good for visitors very uneven ground and puddles and ice in winter
13	future of former mine depot site
14	The coastal path needs to be continuous, repairs to the Hakin to Pilot jetty path should have been made long ago.
15	<p>Please use some of the extraordinary input and advice freely available from your amazingly talented and highly skilled marina staff some of which are also vessel owners. Add this to your customers afloat surveys returned data and coffee mornings chat you're missing a huge amount of vital and profitable advice and free support.</p> <p>If you would like some more details or examples please feel free to contact me directly Mr Darwin</p>
16	Adding charging points for electric cars across the port estate would be beneficial in tackling climate change.
17	Whilst applauding the long-term strategy, there are many short-term shortcomings that could easily be addressed that are not. The boat storage yard is poor. Marine services for leisure industry are not in good enough facilities. There is no meaningful water supply to the yard. The yard surface is very poor.
18	Need night time patrol in estuary
19	I disagree with the plan to move the boat yard.
20	<p>Signage needed for boat trips I had to ask in the office where to go as there was nothing on the quay side. I was told mackerel quay but then had to ask where was mackerel quay!</p> <p>Pembrokeshire is full of artists and crafts people why not hold an art and craft festival on the quay. Also feel the history of Milford could be highlighted with signs on historically significant building and maybe a walk about tour.</p>
21	Great use of the land for the activities provided to families to stay local
22	They need to promote events better? With posters and to get the local shops around the area involved.
23	Some parts look run down, where money has been spent some basic maintenance is lacking i.e. weeding and painting making some sections slightly run down
24	I would like to see a future for Hubberston Fort, it's a Grade II* listed building and also a Scheduled Ancient Monument, you have a duty of care to ensure that it doesn't fall into a state of disrepair.