

Appendix D - Tables of results for surveys conducted in 2014 and 2009

2014 Results

1. I am...

<16	13%
16-24	18%
25-40	13%
40-60	34%
60>	22%

2. I live in or within 5 miles of

Dale	4%
Haverfordwest	6%
Milford Haven	36%
Neyland	11%
Pembroke	4%
Pembroke Dock	8%
'Other' *	31%

3. Is your job dependent on, or related to, activities on the Milford Haven Waterway?

Yes	21%
No	79%
Nil Results	0%

4. If yes, which of the following industries/organisations is your work related to?

Boat Building/Repair	2%
Boat Trips	3%
Chandlery/Marine Services	2%
Dive Trips	5%
Fishing	7%
Marine Safety	2%
Oil or Gas Industry	19%
Port of Milford Haven	10%
Renewable Energy	2%
Tourism	20%
N/A	8%
Other	20%

5. Do you use the Milford Haven Waterway for any leisure activities?

Bathing	9%
Canoeing	2%
Kayaking	7%
Offshore Fishing	5%
Onshore Fishing	5%
Personal Watercraft	4%
Power Boating	6%
Rock-pooling	8%
Sailing	6%
Walking Coast Path or Beach	23%
Water-skiing	1%
Wildlife Watching	15%
Windsurfing	3%
Other	6%

6. Do you consider the Port of Milford Haven having a role in the management of recreation on the waterway?

Yes	52%
No	6%
Maybe	40%
Nil	2%

7. What would encourage you or your family to take part in more outdoor activities along the Milford Haven Waterway?

Cheaper activities/equipment	15%
Better access to waterway/slipways	23%
More organised activities	18%
More information about activities on offer	22%
More access to buy/hire equipment	13%
Not interested	5%
Other	4%

8. What would be the best way to let you know about a development in any of the above?

Advert in local papers	20%
Bill Boards	8%
E-mail	19%
Local Radio	16%
Post	5%
Social Media	18%
Text	2%
Word of Mouth	10%
Other	3%

9. What do you believe to be the Port of Milford Haven's main roles?

Boats	1%
Cleaning	1%
Commercial activity /inward investment / Economy	15%
DK Don't Know	6%
Energy - Oil and Gas	3%
Environment and Conservation	4%
Estates	1%
Fishing Industry	1%
MISC	5%
NA	18%
Navigation & control shipping	24%
Negative	2%
Recreation	1%
Safety on water	18%

11. Do you have any comments about the management of safety along the Milford Haven Waterway?

Yes	15%
No	49%
Maybe	23%
Nil	13%

12. Which of the following commercial activities do you understand are linked to the Port of Milford Haven? Multiple answer*

Maritime and Coastguard Agency	9%
Milford Marina	17%
Milford Fish Docks	16%
Oil and Gas Terminals	15%
Pembroke Dock Ferry Terminal	12%
Pembroke Port	12%
Quayside Estates	10%
RNLI	8%
Other	1%
Nil	1%

14. Do you see the Port of Milford Haven as having a role in environmental control and monitoring of the Milford Haven Waterway?

Yes	72%
No	5%
Maybe	17%
Nil	6%

16. Do you regard tourism as important for the social & economic well-being of the communities surrounding the Milford Haven Waterway?

Yes	82%
No	5%
Maybe	9%
Nil	4%

**17. Do you see the Port of Milford Haven as having a role in promoting tourism?
Multiple answer***

YES in Milford Haven	30%
YES in Pembrokeshire	40%
YES in Wales	24%
No	3%
Not Sure	2%

18. Do you see business development as important for the economic well-being of Pembrokeshire?

Yes	86%
No	1%
Not sure	6%
Nil	6%

19. Do you see the Port of Milford Haven as having a role in encouraging business development in Pembrokeshire?

Yes	86%
No	1%
Not sure	6%
Nil	6%

20. As a Trust Port, the Port of Milford Haven is committed to re-investing its profits. This ensures the Port remains in good working order for future generations, and enables it to support its local community. Which group(s) do you think benefit from this Trust Port model?

Pembrokeshire County Council	9%
Pembrokeshire Economy	16%
Port Employees	14%
Port Users	13%
Local Businesses	11%
Local Residents	11%
Local Emergency services	9%
Shareholders	7%
UK Economy	1%
Welsh Economy	8%
Other	2%

21. Are you aware of any community projects that the Port of Milford Haven is involved with?

Yes	25%
No	45%
Not sure	25%
Nil	4%

24. Do you have any concerns about use of, activities on or management of the Milford Haven Waterway?

Yes	19%
No	68%
Not sure	1%
Nil	12%

25. Finally, how is the Port of Milford Haven performing overall against your expectations?

Very well, I am pleased with the contribution the Port makes	22%
Good, the port is of some benefit	29%
Unsure, neutral impact	22%
Could do better	11%
Much improvement needed	4%
N/A	11%

2009 Results

1. Are you..?

Under 16	6%
16 - 24	5%
25 - 40	25%
41-60	26%
60+	37%
Nil response	2%

2. Do you live in or within 5 miles of.....?

Pembroke Dock	14%
Pembroke	13%
Milford Haven	12%
Neyland	11%
Dale	3%
Haverfordwest	14%
Other	30%
Nil response	2%

3. If you are employed/self-employed, does your job relate to any of the following waterway industries/organisations?

Oil/gas	4%
Renewable energy	0%
MHPA	1%
Fishing	3%
Boat trip	7%
HM Coastguard	0%
RNLI	0%
Tourism	15%
Dive trips	1%
Boat building/repair	1%
Chandlery/marina services	0%
N/A	58%
Nil response	14%

4. Do you use the Waterway for any activities?

Canoeing/Kayaking	19%	Fishing from shore	24%
Sailing	20%	Fishing from boat	21%
Powerboating	10%	Walking coast/beach	79%
PWC	3%	Bathing	23%
Water-skiing	4%	Watching wildlife	50%
Windsurfing	3%	Rockpooling	24%

5. What would encourage you or your family to take part in more outdoor activity along the waterway?

More info about activities on offer	44%
More organised activities	35%
Cheaper activities/equipment	31%
Better access to waterway/slipways	26%
Better public transport	14%
More access to buy/hire equipment	11%
Not applicable	2%
Nil responses	12%
Other	0%

7. Were you aware that the MHPA is responsible for the navigation, safety and traffic regulation of all vessels navigating within the Haven, for example providing pilots for ships and escorting tankers?

'YES'	86%
'NO'	6%
'NOT SURE'	6%
Nil circled	1%
No and not sure	1%

9. Do you have any comments about safety management along the waterway?

'YES'	23%
'NO'	49%
'NOT SURE'	6%
Nil circled	23%

10. MHPA is also involved in commercial activities within the Haven. Please circle as many of the following that you think are linked to the MHPA.

Milford Marina	80%
Quayside Estates	34%
Milford Docks	73%
Pembroke Port	64%
Milford Haven Ship repairs	29%
Pembroke Ferry Terminal	58%
Nil circled	12%

12. Do you see MHPA as having a role in the environmental control and monitoring of the Waterways?

'YES'	74%
'NO'	9.5%
'NOT SURE'	9.5%
Nil circled	7%

14. Do you regard tourism as important for the social & economic well-being of the waterway?

'YES'	91%
'NO'	1%
'NOT SURE'	3%
Nil circled	6%

15. Do you see MHPA as having a role in promoting tourism?

Yes in Milford Haven	21.5%
Yes in Pembrokeshire	44%
Yes In Wales	25%
No	11%
Not sure	4%
Nil circled	16%

16. Do you see industrial development as important for the economic well-being of the waterway communities?

'YES'	61%
'NO'	10%
'NOT SURE'	22%
Nil circled	7%

17. Do you see MHPA as having a role in encouraging industrial development of the waterway?

'YES'	57%
'NO'	6%
'NOT SURE'	22%
Response	15%

18. Do you see MHPA as having a role in the Management of recreation on the waterway?

'YES'	75%
'NO'	5%
'NOT SURE'	10%
Nil circled	9%

19. Are you aware that as a Trust Port, MHPA is committed to re-investing its profits for the benefits of its stakeholders, ensuring that the port remains in good working order for future generations, as well as supporting the local communities?

'YES'	39%
'NO'	43%
'NOT SURE'	9%
Nil circled	9%

20. Are you aware of any community projects that MHPA is involved with?

'YES'	24%
'NO'	54%
'NOT SURE'	11%
Nil circled	10%